

GateRO 400 Series

User Guide



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ABOUT THIS DOCUMENT

This document describes the GateRO401 module and how the user can configure it.

1 INTRODUCTION

GateRO 401 is a router that exchanges network data across multiple industrial network interfaces such as fieldbus, serial, Ethernet or GSM. The routing works over standard industrial protocols such as Modbus/TCP, Modbus/RTU/ASCII. In other words, GateRO 401 allows interconnection of devices (PLCs, smart sensors, SCADA) working on different protocols or bus speeds. In addition, all GateRO401 data may be remotely accessed through secured channels over Internet. Hence, the built-in cryptography feature of GateRO401 allows using Cloud based services such as Remote Access, Remote Diagnostic. All connections between GateRO devices and the associated cloud system are encrypted. The security level of algorithms is the same as the ones used in electronic banking.



Figure 1. Typical usage of GateRO 401.

2 OVERVIEW

2.1 Front Panel

The Front Panel contains three elements:

• LCD Display

For every GateRO Interface the LCD will display a figure that indicates the interface state: • Interface OFF

Title: GateRO 400 – User Guide Rev.: 3.4 Date January 11, 2016 File: UserGuide_GateRO400_Rev3.5.docx



GateRO 400



- o Interface ON Startup Error ("Type" is the interface type: Eth, 232, 422, 485)
- Interface ON No Traffic
- Interface ON The bargraf fill represents the traffic through interface
- Buttons

Used to select the configuration menu options.

- LED
 - OFF The application is not running
 - o Red The application is not running/Startup errors
 - Green The application is running ok.

2.2 Interfaces and Connectors



Figure 2. GateRO interfaces.

• Power Connector

It has 3 poles removable screws to connect a regulated 24±10% power supply.

- Ethernet Connectors Allows to connect the GateRO module to Ethernet networks using UTP cable (min CAT5).
- RS232/422/485 Connector

Allows to connect the GateRO module to RS232/422/485 serial networks.



• 3G Interface

Allows to connect the GateRO module to Internet services.

2.3 Dip Switch

Will switch between RS-232/422/485 modes.

Mode		Position							
	1	2	3	4	Switch				
RS232	Down	Down	Down	Up					
					1234				
RS422	Down	Up	Down	Up					
					1234				
RS485	Up	Up	Down	Up					
					1234				

3 DIN RAIL MOUNT



Figure 3. GateRO physical setup.

• Snap on:

1.Fasten the GateRO module on top of the DIN Rail.

2.Push the lower part into position.

• Snap off:

1.Use a screwdriver to unlock the hook from the lower part.

2-3. Pull the lower part away from the DIN Rail and pick up the GateRO module.



4 SETUP

There are three applications that can be used to configure the GateRO devices:

- The webconfig tool
- The *GateON* application
- The *Risan_GUI* application

4.1 The webconfig

The GateRO device will be configured using a computer and a web broser. The web page opens at a default IP address on the 2^{nd} Ethernet interface: <u>http://192.168.3.11/webconfig</u>. This webpage has the main options described below:

4.1.1 Status

GateRO 401	
Status Config Cloud Services	
System Status Interfaces Services	Log Gateway Statistics Statistics charts Traffic acounting

The Status menu includes some tabs where the GateRO device is described:

- *System Status* contains information about:
 - *Device* information about the system status;
 - *Network Services* the state of the network services (enabled/disabled);
 - *Interfaces* information about the GateRO interfaces.
- *Interfaces* information about the type, the status and the communication parameters for each GateRO interface;
- *Services* information about the VPN connection (including the log data);
- *Log* log data for the *Kernel*, *Gateway Application*, *webconfig*;
- *Gateway* information about the *Gateway Application;*
- *Statistics* the traffic and the transfer rate for each GateRO interface;
- *Statistics charts* graphical illustration of the traffic for each GateRO interface;
- *Traffic accounting* graphical illustration of the mounthly traffic during last year.

4.1.2 Config

GateRO 401 Status Config Cloud	Services	
Device Configuration De	vice Update	

The Config menu is used to configure the GateRO device using the next tabs:

• *Device Configuration* – used to setup the communication parameters; the parameters can be modified by selecting the appropriate interface:



• The Ethernet Interface parameters;



o The Serial Interface parameters;

Interface	: Serial1	y	GATERO
Interface State:	Enabled	•	
Connection Type:	R\$485	•	Cellular 8
Baudrate:	19200	•	2 Ethernet Serial 7
Databits:	8	•	
Parity:	Even	•	Serial 6
Stop bits:	1	•	
Protocol:	Modbus/RTU	•	3 Serial Serial 5
Mode:	Master	•	Robert Serial 4
Save Reload			
		_	

• The 3G Interface parameters;



• Also, the *Network Services* parameters can be configured by selecting the *Network Services* button;

REDANS

Reboo	Network Services	х
	VPN	+
	QoS	+
_	Alarm	+
	Remote-access	+
	SSHd	+
	Cloud	+
	Save Reload	

- The *Save* button will be selected to confirm the appropriate interface parameters;
- In order to submit all the GateRO parameters the device should be rebooted by selecting the *Reboot* button.



- *Device Update* used to update and to access the GateRO device files:
 - o *Time/Date Update* used to sync the GateRO device time with the client time;
 - *File Upload* used to update some files that GateRO device is depending on running:
 - Gateway Application an application that will be run in the context of the Gateway Application;
 - WebConfig a .tar.gz compressed file containing the webconfig web page;
 - Gateway Config a .cfg (json) format file containing configuration data for the Gateway Application; the Gateway Application uses the gro.cfg and the gateway.cfg files when running;
 - *Application* some other useful applications.
 - *File Download* used to view or download the *Gateway Application* configuration files;
 - \circ *Clean Up* used to clean some data.

4.1.3 Cloud

GateF	RO 401			
Status	Config	Cloud	Services	
Cloud Lo	ogin			

The *Cloud* menu is used to register the GateRO device to a cloud service.



4.1.4 Services

The Services menu is used to configure the Gateway Application services:

• *Logger* – used to save data locally (in a database); the data can then be accessed from a remote client (using database transactions); the next fields are used by this service:

ateRO 40 tatus Config	1 Cloud	Services					
DataFly	Process	Monitoring	WatchD	ogAlarm	Cloud Monitoring	GEO Position	1
				Logg	er		
State: Rows To Cache:	Enabled	• Disabled					
Interval To Record:	0 1	0	0				
Interval To Delete:	0 0	30	0				
Available[MB]	6592						
Estimated[MB]	0.0792						
		DataAddr		+ x			
3 1		106	1000	+ x			
3 1		107	1000	+ x			
Save							

- o *State* the service state (Enabled/Disabled);
- *Rows To Cache* the number of data to cache before writing to SD card;
- Interval To Record for how long the data should be recorded (day:hours:minutes:seconds);
- *Interval To Delete* how long to delete when the *Interval To Record* limit is reached;
- Available the SD card available space to record data;
- *Estimated* an estimate of the SD card space that will be used to record the configured data; it depends on the *Interval To Record*, the number of data configured and the *Poll* time for each data;
- The "+" and "x" buttons are used to add or delete rows;
- When a new row is added the next fields should be configured properly:
 - NetID the GateRO interface number where the Modbus Slave Device is connected; the interface should be previously configured as Modbus Master Interface using the *RisanGUI* application;
 - SlaveAddr the Modbus Slave Device Address (1 to 255 for Serial Devices or the IP Address for Ethernet Devices);
 - DataAddr the Modbus Register Address to read;
 - *Poll* the timespan between requests for the corresponding Modbus Register configured.
- The *Save* button is used to save the current configuration.

• *DataFly* – used to save data locally and then sync these data to a remote client (posibly located in a cloud). Then, the client uses the data to implement some services such as graphical interpretation using charts, statistic analysis, etc). The next fields are used by this service:

REDANS

us Config	Cloud	Services						
ger DataFly	Process	s Monitoring	WatchD	ogAlarm	Cloud Mo	nitoring	GEO Position	
				Da	taFly			
State:	Enabled	Disabled						
Project Code:	GL399	DAM						
Time Span(ms)	2000							
RemoteHost:	10.10.10.1	1						
Interval To Record:	0	1 0	0	Ava	ailable[MB]	6592]	
Interval To Delete:	0	0 30	0	Esti	mated[MB]	0.108]	
						Poll(ms)	+ x	
3 1		106	4	100	500	1000	* x	
		40200	e			1 4000		

- o *State* the service state (Enabled/Disabled);
- *TimeSpan* the timespan between data syncing;
- RemoteHost the remote client address;
- *Interval To Record* for how long the data should be recorded (day:hours:minutes:seconds);
- *Interval To Delete* how long to delete when the *Interval To Record* limit is reached;
- Available the SD card available space to record data;
- *Estimated* an estimate of the SD card space that will be used to record the configured data; it depends on the *TimeSpan*, the number of data configured and the shortest *Poll* time;
- The "+" and "x" buttons are used to add or delete rows;
- When a new row is added the next fields should be configured properly:
 - NetID the GateRO interface number where the Modbus Slave Device is connected; the interface should be previously configured as Modbus Master Interface using the *RisanGUI* application;
 - SlaveAddr the Modbus Slave Device Address (1 to 255 for Serial Devices or the IP Address for Ethernet Devices);
 - DataAddr the Modbus Register Address to read;
 - ChartNo the chart number where the data will be stored to the client side;
 - *Scale* a value used to multiply the data that was read;
 - DefVal a default value that is written to memory in case of an error (e.g. link down);
 - *Poll(ms)* the timespan between requests for the corresponding Modbus Register configured.
- The *Save* button is used to save the current configuration.

• The *Export* button is used to export the current configuration in *.csv* (*Comma Separated Values*) format.

REDANS

• *Process Monitoring* – used to trigger an alarm when a condition is met; the next fields are used by this service:

SateR Status	Config Cloud	Service	2				-	\rightarrow			
Logger DataFly Process Monitoring WatchDogAlarm Cloud Monitoring GEO Position											
				Proc	ess monitoring						
State: NetID	Enabled SlaveAddr	Disabled DataAddr				SendTo	AlarmContent	• X			
3	1	106	>500	1000	SMS *	004075594	3468, Alarm - Register 1.106	+ x			
3	1	107	>500	1000	SMS *	004075594	3468, Alarm - Register 1,107	+ x			
Save											

- o *State* the service state (Enabled/Disabled);
- The "+" and "x" buttons are used to add or delete rows;
- When a new row is added the next fields should be configured properly:
 - NetID the GateRO interface number where the Modbus Slave Device is connected;
 - SlaveAddr the Modbus Slave Device Address (1 to 255 for Serial Devices or the IP Address for Ethernet Devices);
 - DataAddr the Modbus Register Address to read;
 - *Trigger* the condition to meet before sending the alarm;
 - *Poll(ms)* the timespan between requests for the corresponding Modbus Register configured;
 - *AlarmType* the alarm type *SMS* or *EMAIL*;
 - *SendTo* the destination (phone number or email address);
 - *AlarmContent* the alarm content.
- The *Save* button is used to save the current configuration.
- WatchDog Alarm used to trigger an alarm if a communication error is recorded; previously an external Modbus Master device should be connected to the GateRO Interface and programmed to updated (write) the configured Modbus Register (*DataAddr*); if the Modbus Register is not updated within the configured *Timeout* a connection error is detected and the alarm will be triggered; the next fields are used by this service:
 - o *State* the service state (Enabled/Disabled);
 - The "+" and "x" buttons are used to add or delete rows;
 - When a new row is added the next fields should be configured properly:
 - NetID the GateRO interface number where the Modbus Master Device is connected; the configured interface should be previously configured as Modbus Slave Interface using the *RisanGUI* application;
 - *DataAddr* the Modbus Register Address to be updated;
 - *Timeout* the time used to trigger the alarm;

0



- *AlarmType* the alarm type *SMS* or *EMAIL*;
 - SendTo the destination (phone number or email address);
- *AlarmContent* the alarm content.
- The Save button is used to save the current configuration.

ateRO 401 Status Config Cic	oud Sen	vices								
Logger DataFly Process Monitoring WatchDogAlarm Cloud Monitoring GEO Position										
			Wat	chDogAlarm						
State:	●En	abled ODis								
NetID	DataAddr			Send To	AlarmContent	+ x				
2	501	100	SMS T	0040731644758	WatchDog - Interface 2	+ x				
3 700 100 SMS V 0040731644758 WatchDog - Interface 3 + X										
Save										

• *Cloud Monitoring* – used to trigger an alarm when a cloud connection is down; the next fields are used by this service:

Status Con	401 fig Cloud Services			_	->>					
Logger DataFly Process Monitoring WatchDogAlarm Cloud Monitoring GEO Position										
State:	Enabled Disabled		9							
		AlarmContent			Max + x					
10.10.0.100 SMS V 0040731644758 Cloud Monitoring Alarm 100 3 3 + x										
Save										

- o *State* the service state (Enabled/Disabled);
- The "+" and "x" buttons are used to add or delete rows;
- When a new row is added the next fields should be configured properly:
 - *IPaddress* the Cloud IP address;
 - *AlarmType* the alarm type *SMS* or *EMAIL*;
 - *SendTo* the destination (phone number or email address);
 - *AlarmContent* the alarm content;
 - *Lifecheck Interval* the time interval used for the life check;
 - *Lifecheck failures* the life check fail try count;
 - *MaxCount* ?.
- The *Save* button is used to save the current configuration.



• *GEO Position* – used to map the GEO position (latitude/longitude) as Modbus data in order to obtain the position using Modbus protocol; the next fields are used by this service:

GateRO 4 Status Confi	01 g Cloud	Servic	5	
Logger Data	Fly Pro	cess Moni	oring WatchDogAlarm Cloud Monitoring G	EO Position
			Position modbus map	
State :	• Enable	d ODisab		
NetID:	1			
Latitude :	1515	° 1516	1517 "	
Longitude :	1518	° 1519	1529 "	
Save			·	

- o *State* the service state (Enabled/Disabled);
- NetID the GateRO interface number where the Modbus Master Device is connected; the interface should be previously configured as Modbus Slave Interface using the *RisanGUI* application;
- *Latitude/Longitude* the Modbus Register Address where the latitude and longitude data will be mapped;
- The *Save* button is used to save the current configuration.

4.2 The GateON application

The GateRO devices that will be configured should be connected to a computer using the Ethernet interfaces. The application will run on that computer and will be used to setup the communication parameters. Also the *GateON* application is used to identify the devices.

The UDP protocol is used to perform the communication between *GateON* and GateRO devices:

- The *Discover* action is always executed using broadcast messages.
- The remaining operations are executed by unicast or broadcast messages according to the *Broadcast* button:





- The broadcast messages used to discover devices are stopped by NAT systems (e.g. wireless router). In this case the GateRO devices can be configured as described in chapter 4.2.1-Method2 and performing the remaining operations by unicast messages.
- 4.2.1 Discover new devices
 - Method1: The *Discover* button will be selected.



• Method2: Using the GateRO device buttons the *Discover* option will be selected from the menu displayed on the LCD. The appropriate device will be reported by the *GateON* application in a new window.



• The discovered devices will be added to the *GateRO Devices* list.





- 4.2.2 Identify devices on the network
 - To identify a certain GateRO device (to blink the LED) the appropriate device will be chosen from the *GateRO Devices* list and the *Identify Device* button will be selected.



- 4.2.3 Downloading the GateRO parameters to the GateON application
 - The GateRO features will be downloaded by double click the appropriate device from the *GateRO Devices* list. These features contain informations about the GateRO device and the communication parameters.

Device Informat	ion:	GateRO	1	RED	AN	5
Product Serial Number Firmware Version Application Version	GateRO 401 01234399A9 1.0 1.0	30728CEE		-	6	
GateRO Device	es	GateRO 10x	GateRO 30	Gat	eRO 40	x
01234399A930728CEE 01232AACA930728CEE 01232A9EA930728CEE 01232AC7A930728CEE	EE	Interface	0	1	0 2	
		MAC	4	0:59:AF	8F:68:6	A
		DHCP	O	Enable	Di	sable
	\square	IP Address	192	168	3	11
		Subnet Mask	255	255	255	0
		Gateway Address	192	2 168	3	1



4.2.4 Setup the parameters

• To change the GateRO communication parameters the appropriate fields will be changed and then the *Upload* button will be selected.



• The fields that are incomplete will be highlighted.

Product		GateRO	R	EDA	NS
Serial Number Firmware Version Application Version	GateRO 401 01234399A9 1.0 1.0	1 930728CEE			
ateRO Device	S	GateRO 10x	GateRO 30x	GateRO	40x
01234399A930728CEE 01232AACA930728CEE 01232A9EA930728CEE 01232AC7A930728CEE	E	Interface	© 1	۲	2
		MAC	90:	59:AF:8F:6	8:6A
		DHCP	© En	able 💿	Disable
	\bigcirc	IP Address	192	168	50
		Subnet Mask	255	255	0
		Gateway Address	192		3 1



4.3 The Risan_GUI application

The GateRO devices that will be configured should be connected to a computer using the Ethernet interfaces. The application will run on that computer and will be used to configure the network and to setup the communication parameters and protocols features.

- 4.3.1 Creating a new project
 - A new project will be created by opening the *Risan_GUI* application and selecting the *Save* button. The project name and project path should be filled.
 - To edit an existent project please select the *Load* button and choose the appropriate project.



4.3.2 Configuring the network





• By drag and drop the desired items from the left side list will be added to the project. In this way the physical network can be represented.



- New items can be added to the left side list by selecting the "+" button. The next form should be filled using these specifications:
 - The device name;
 - o The communications standards that can be used by the device;
 - The communications protocols that can be used by the device;
 - A process value list;
 - An image.

+	- 1
100	

Create	PLC configuration			
Name:	Tank			
Interfaces	Protocols			
RS232	Modbus RTU			
RS485	Modbus Ascii			
RS422	Freeport			
ETHERNET				
Import PVs from CSV Values loaded = 6				
Load Image	Save			



- The network can be representing using these type of items:
 - GateRO devices;
 - User custom devices;
 - o Buses.
- The connections between devices interfaces will always be made through a bus.
- The connection between an interface and a bus will be made by drawing a line from the interface to the bus.
- A connection can be removed by clicking it.
- 4.3.3 Setup the parameters
 - The remote control interface:
 - The Ethernet interface through which the parameters will be loaded to the GateRO device can be selected by click and hold the GateRO device and choose the appropriate interface.



- The communication parameters:
 - An interface communication parameters can be modified by click and hold the appropriate interface and setup the wanted parameters.



• A bus communication parameters can be modified by click and hold the appropriate bus and setup the wanted parameters.





- The parameters that can be modified are:
 - The high level protocol: Modbus TCP/IP, Modbus RTU, Modbus ASCII, Freeport;
 - The type of the device: Master, Slave;
 - Addresses: IP, Modbus ID;
 - The communications standards: Ethernet, RS232, RS422, RS485;
 - The physical link parameters: baudrate speed, parity control, stop bits.



Obs! In order to provide a right setup all the interfaces that are connected to a bus and the appropriate bus must be configured the same.

- Data/Registers shifting between devices:
 - In order to transfer some data between devices the *Process values* lists should be opened by click and hold the appropriate devices. By drag and drop data will be shifted from one side to another.





• By clicking the shifted register the physical link between source and destination devices will be highlighted using the source device color.



- *A wrong configuration* will be highlighted by:
 - Interface name displayed on red background. Causes:
 - Wrong IP address





Wrong Modbus address.



- Red connection. Cause:
 - The communication parameteres are not the same.



- Bus displayed with an exclamation mark. Causes:
 - The Master/Slave type of devices are improper configured;
 - The Modbus addresses are improper configured;
 - The IP addresses are improper configured.





- Register displayed on red background. Cause:
 - No connection between source and destination devices.



4.3.4 Loading the parameters

• The parameters will be loaded to the GateRO devices by selecting the *Update* button.



4.3.5 Other facilities

- Every device on the network has a submenu through which the user can:
 - Change the device name;
 - Change the device color;
 - Remove the device from the network.



• Every item can be removed from the network by drag and drop to the trash.



5 TECHNICAL

5.1 Connectors

5.1.1 Power

Pin	Signal
1	+24V DC
2	GND
3	

5.1.2 RS-232/422/485

•	RS-232

Pin	Signal
1	RxD
2	NC
3	NC
4	TxD
5	GND





• RS-422	
Pin	Signal
1	RxD+
2	RxD-
3	TxD+
4	TxD-
5	GND





• RS-485		
Pin	Semnal	
1	NC	1234
2	NC	in 191
3	RxD/TxD +	
4	RxD/TxD -	ARDER
5	GND	
	l	(1)(2)(3)(4)(5)



5.2 Dimensions



114mm x 101mm x 35mm 4.488" x 3.976" x 1.377"

5.3 Technical Specification

Power Supply 24VDC ±10%, 1A Power Consumption: Max: 8W Typ: 5W Operating Temperature -10 to +75 degree Celsius Non-operating Temperature -25 to +85 degree Celsius

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